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January 24, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530-0001

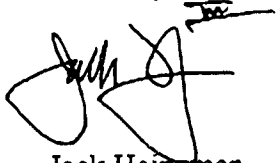
Dear Mr. Ashcroft,

I am writing to you because I support Microsoft and I feel that your office's antitrust lawsuit against them should be settled. I think the agreement reached in November favors Microsoft's continued success more than other actions may have, and it is the most appropriate way for both sides to move on.

To appease the Justice Department's concerns, Microsoft is agreeing to change the way they do some of their business, and that effort should be recognized. Sharing patented Windows code with competitors, leveling the playing field in the way they deal with computer makers, and giving the public more freedom to remove Windows-based programs like Internet Explorer all open up what is already a competitive marketplace.

Microsoft makes some of the most innovative products on the market today, and their success is deserved. Please settle the government's antitrust suit and let Microsoft move on with their business.

Sincerely,



Jack Heinzman  
President